## Is the Past Really in the Past?

## Understanding Your Competitor's Past and How It Can Shape Your Future

A presentation for APMP Western Chapter

Ryanne Spigelman
June 21, 2022





## What do we mean by analysis?

#### Market Analysis

A strategic effort intended to identify the broad characteristics of a market

It includes both quantitative and qualitative assessments that help you characterize the size of the market, its key customers and competitors

#### Competitor analysis

A subset of market analysis focused on the universe of competitors in your market(s)

It does not assess specific customers requirements; it is designed to provide general information about capabilities, capacities, personalities and market penetration strategies

#### **Competitive Analysis**

A more highly focused version of competitor analysis; it revolves around the specific requirements of an individual opportunity

It is a process for gathering and analyzing information regarding what a subset of the competitors in a larger market – the ones pursuing that opportunity – may do to capture the specific opportunity



# Building an effective Competitive Analysis requires a deep dive into key factors

- Company's organization structure
- Financial health
- Recent acquisitions/divestitures
- Customer relationships/market share
- Past performance
- Relevant capabilities
- Key personnel
- Recent/relevant news





## Assumption:

When analyzing a company's past, past performance is the main thing we analyze

## Reality:

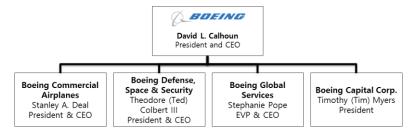
You need to analyze EVERYTHING

A company's past is <u>key</u> to determining their potential future behaviors and strategies





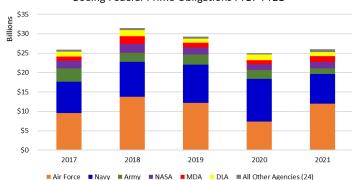
- Company's organization structure
  - Has the company restructured?
  - New leadership?
- Financial health
  - Has the company grown recently?
  - Has there been any financial fall outs?
- Recent acquisitions or divestitures?
  - Did a company recently acquire another?
  - Did they sell off a business unit?
- Customer relationships/market share
  - Have they recently won more awards with a certain customer?
  - Do they currently have an on-going relationship with the customer?







#### Boeing Federal Prime Obligations FY17-FY21







## Past performance

- Have they done this work before?
- Have they performed this work well?

Program Name	Period of Performance	Ceiling Value (Obligations)	Description
<b>USAF PEO C31&amp;N:</b> Cyber Enterprise Services (CES) with Unified Platform	10/2018 – 10/2019	\$2B (\$0.3M)	Multi-award IDIQ (minimal work to date)     Program to support all defensive and offensive cyber operations, as well as cyber ISR for USCYBERCOM's Cyber Mission Force
<b>Army/PEO IEWS:</b> R4 – Cyber and Electronic Warfare	03/2019 – 03/2029	\$982.0M <i>(\$0M)</i>	Multi-award IDIQ     Provide electronic and cyber warfare capabilities via integration of technology from multiple domains
Navy/SPAWAR Atlantic: Cyber Mission Engineering	11/2018 – 05/2027	\$962.0M <i>(\$0)</i>	Multi-award IDIQ     Provide Cyber Mission Engineering support services and information warfare capabilities across all domains (including cyber) through the full range of military ops
<b>Army PEO STRI:</b> Intelligence and Electronic Warfare Tactical Proficiency Trainer (IEWTPT) Block 2	02/2017 – 02/2021	\$78.3M <i>(\$42.4M)</i>	FOC analysis, design, development, integration, testing, deliver, and exercise technical support for the IEWTPT     IEWTPT is a training system that simulates military intelligence warfighting equipment and replicates the necessary environment to provide proficiency training for intelligence personnel
<b>DHS/NPP:</b> Cybersecurity and Communications (CS&C) Support	11/2016 – 11/2020	\$52.0M <i>(\$?)</i>	Provide technical and programmatic professional support to enhance the security, resiliency and reliability of the US cyber and communications infrastructure     Assist in developing new cybersecurity strategies and policies to help mitigate the risk of cyber incidents

441 G St. N.W. Washington, DC 20548			Comptroller General of the United States				
			DOCUMENT FOR PUBLIC RELEASE The decision issued on the date below was subject to a GAO Protective Order. This releaded version has been approved for public release.				
Matter of:		ecta Enterprise Soluti	ions, LLC				
File: Date:	B-418 June	533.2: B-418533.3	Factor/Subfactor	Leidos	Perspecta		
Daniel R. F Esq., Chris	Forman,	Technical	Systems Engineering	Outstanding <sup>7</sup>	Marginal <sup>8</sup>		
William B. protester. James J. N Katherine	O'Reilly VcCullou	Approach	Network Transformation/Modernization	Outstanding	Acceptable <sup>9</sup>		
Deneen J. Goerlich, E Inc., the in	Esq., Ro		Program Management Plan	Outstanding	Good <sup>10</sup>		
John McHi Navy, for t Sarah T. Z	ugh, Esc he agen		Network Operations	Outstanding	Marginal		
Esq., Offic decision. DIGEST		Management Approach	Tools Management and Data Access	Outstanding	Marginal		
Protest of a former allegation.	r govern		Supply Chain Risk Management	Acceptable	Acceptable		
Protest denied wh	ere the v	Past Performance		Substantial Confidence	Satisfactory Confidence		
	n Regula	Cost/Price	Total Evaluated Cost/Price	\$6,322,574,087	\$6.849,265,79		

proposal would not have been rated lower than the awardee's proposal.

4. Protest alleging that discussions were not meaningful is denied where the agency

## Relevant capabilities

- Is this a product or a service they have offered for many years? Or is it newly established?
- Key personnel
  - Did they recently have a strategic hire?





## A Little More on Financial Reports

- For *publicly traded companies*, financial and annual reports provide a lot of useful and public information
  - There is more information than the state of a company's finances!
  - 10-K's and annual reports provide on a company's priorities, strategies and methodology

months (in fire such shorter period that the registrant was required to the such reports), and (2) has been subject to such filing requirements for the past 90 days, "vis SI No indicate by check mark whether the registrant rise authoride electronically every interactive Data Pia required to be submitted pursuant to Piake 60 de Peguistron 5. In the control of the past of the past 90 days and piake 10 days and 10							
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accounting standards provided pursuant to Section 13(s) of the Exchange Act.   Indicate by check make whether the negligators is a shell company as defined in five 12b-2 of the Exchange Act). Yes   No III have been been seen to be supported by the provided of the section of t		Emerging growth company					
upon the closing price of these shares on the New York Stock Exchange) was approximately \$103.5 billion.  The number of shares of the registrant's common stock outstanding as of January 25, 2021 was 582,986,880.  DOCUMENTS INCORPORATED BY REFERENCE  Part III incorporates information by reference to the registrant's definitive proxy statement, to be filed with the Securities and Exchange Commission within 120 days after	accounting stan	dards provided pursuant to Section 1	3(a) of the Exchange	Act.		,	vith any new or revised financ
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Part III incorporates information by reference to the registrant's definitive proxy statement, to be filed with the Securities and Exchange Commission within 120 days after	The number of	shares of the registrant's common sto	ck outstanding as of	January 25, 2021	was 582,996,860.		
close of the fiscal year ended December 31, 2020.		ates information by reference to the al year ended December 31, 2020.	DOCUMEN registrant's definitive	TS INCORPORA proxy statement,	ED BY REFERENCE to be filed with the Securiti	es and Exchange Comm	nission within 120 days after t







## They say to follow the money...

- Observation: Competitor A's revenue has grown steadily over the last five years
  - Analysis: To continue their growth, they are likely to be aggressively bidding on programs with current customers
- Observation: Competitor B's revenue took a significant hit the previous year
  - Analysis: To mitigate the loss in revenue, Competitor B will likely be aggressive to maintain all contracts up for recompete
- Observation: Due to Competitor A's financial health, they acquired a smaller company to expand its capabilities in X market
  - Analysis: Competitor A is looking to expand its market share in X market and by acquiring the other company, it is strengthening their solution





## A Little More on Past Performance

Databases are vital to researching and analyzing past performance









## What Past Performance Tells Us

- Observation: Competitor A has a lot of awards for the Navy over the last five years
  - Analysis: They have a strong relationship with the customer and are familiar with how they operate
- Observation: Competitor A has minimal awards with the Army but an abundance of similar contracts with the Navy
  - Analysis: Likely the competitor is establishing a new relationship with the Army, but they have extensive experience performing similar work for another customer
- Observation: Competitor A utilizes same subcontractors on multiple contract awards
  - Analysis: They have an established subcontractor base and have no issue forming teams





## U.S. Government Accountability Office (GAO)

- One of the most underutilized tools when it comes to analysis of the past is GAO
  - Bid Protests are public information that typically go into detail about your competitor's approach
  - Provides key insight on how the customer views your competitors
  - Offers valuable bid pricing information enabling you to see how aggressive your competitors have bid in the past



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#### Decision

DOCUMENT FOR PUBLIC RELEASE
The decision issued on the date below was subject to
a GAO Protective Order. This reducted version has
been approved for public release.

Matter of: Perspecta Enterprise Solutions, LLC

ile: B-418533.2: B-418533.3

Date: June 17 2020

Daniel R. Forman, Esq., Jonathan M. Baker, Esq., Anuj Vohra, Esq., James G. Peyster, Esq., Christian N. Curran, Esq., Nkechi A. Kanu, Esq., Zachary H. Schroeder, Esq., William B. O'Reilly, Esq., and Rina M. Gashaw, Esq., Crowell & Moring LLP, for the protester.

James J. McCullough, Esq., Michael J. Anstett, Esq., Christopher Bell, Esq., Katherine L. St. Romain, Esq., Fried, Frank, Harris, Shriver & Jacobson LLP, and Deneen J. Melander, Esq., Michael Waldman, Esq., Leslie Esbrook, Esq., and John B. Goerlich, Esq., Robbins, Russell, Englert, Orseck, Untereiner & Sauber LLP, for Leidos, Inc., the intervenor.

John McHugh, Esq., Libbi Finelsen, Esq., and Philip Hadji, Esq., Department of the Navy, for the agency.

Sarah T. Zaffina, Esq., Alexander O. Levine, Esq., and Jennifer D. Westfall-McGrail, Esq., Office of the General Counsel, GAO, participated in the preparation of the decision.

#### DIGEST

- Protest that the awardee gained an unfair competitive advantage based on the hiring of a former government employee is denied where the record does not support the allecation.
- 2. Protest that agency improperly waived a potential organizational conflict of interest is denied where the waiver was consistent with the requirements of the Federal Acquisition Regulation.
- Protest challenging the agency's technical and management approach evaluations is denied where the protester fails to demonstrate that, but for the alleged errors, its proposal would not have been rated lower than the awardee's proposal.
- Protest alleging that discussions were not meaningful is denied where the agency was under no obligation to advise the protester of defects introduced by the protester in its revised proposal.

	Factor/Subfactor	Leidos	Perspecta
Technical	Systems Engineering	Outstanding <sup>7</sup>	Marginal <sup>8</sup>
Approach	Network Transformation/Modernization	Outstanding	Acceptable <sup>9</sup>
	Program Management Plan	Outstanding	Good <sup>10</sup>
	Network Operations	Outstanding	Marginal
Management Approach	Tools Management and Data Access	Outstanding	Marginal
	Supply Chain Risk Management	Acceptable	Acceptable
Past Performance	•	Substantial Confidence	Satisfactory Confidence
Cost/Price	Total Evaluated Cost/Price	\$6,322,574,087	\$6,849,265,796

AR, Tab 79, Final SSEB Report at 1-2; AR, Tab 78, Final Source Selection Advisory Council (SSAC) Report at 37, AR, Tab 80, Final CPEB Report at 10.

The SSAC recommended award to Leidos because its total evaluated cost/price was the lowest overall and its proposal was technically superior to Perspecta's proposal. Final SSAC Report at 44. The source selection authority (SSA) conducted an independent review of the documentation, concurred with the SSAC, and determined that Leidos's proposal provided the best value to the government. SSDD at 13. The SSA determined that a tradeoff analysis was not warranted because she could not justify awarding to Perspecta for a \$526,691,709 price premium when Perspecta's proposal was technically inferior, significantly less advantageous, and provided a higher risk of unsuccessful contract performance. *Id.* 





# "News is the first rough draft of history" - Philip L. Graham





## Recent/Relevant News

Simple Flying

#### Boeing Unsure When Max 10 Will Be Certified By FAA

The FAA came under heavy criticism and increased scrutiny in the fallout of the B MAX 8 accidents. It has changed how aircraft...

4 days ago

What I

Within the

737 Max

Sep 14, 2



Boeing gears up to renew its safety MAX crashes

May 24, 2022 at 5:30 am | Updated May 24, 2022 at 10:35 pm



Boeing's chief aerospace safety officer on Monday outlined plans to rebuild and improve the company's entire safety culture. A Italian airline... (Armando Franca / The Associated Press) More V

The Ethiopian Airlines and Lion Air disasters of 2018 and 2 concerned around the world, leading the grounding of the 737 MAX fleet. We find out what has happened since then. airlines have taken steps to make sure it never happens ag

By Ilaria Grasso Macola

#### WITE WALL OWNERS TOTIONAL The New Hork Times

Your guide to a better future

#### Boeing's sales rebound continues, with the 737 Max leading the way.

The company had net sales of 145 aircraft in the first three months of the year as airlines got ready for a resurgence in travel.

Give this article



This article is part of our Daily Business Briefing



A Boeing 737 Max jetliner at Boeing's facilities in Renton, Wash., in 2020. Lindsey Wasson for The New York Times



our guide to a better future

products and services we write about. If you buy through our links, we may get a commission.

#### y's Troubled 737 Max Is n the Air, but the Story Is rom Over

ok and a new Netflix documentary trace the x crashes back to a Boeing that strayed far from s roots.

erman 💆 2022 5:00 a.m. PT

7 min read







## Boeing 737 MAX Fallout

- October 29, 2018
  - Crash of Lion Air Flight 610
- March 10, 2019
  - Crash of Ethiopian Airlines Flight 302
- March 13, 2019
  - All 737 MAX planes were grounded
- April 5, 2019
  - Boeing cut 737 production by almost a fifth to mitigate effects of the prolonged grounding
- October 30, 2019
  - Then CEO, Dennis Muilenburg testified before U.S. Congress committees, defending Boeing's safety culture and denying knowledge of internal messages in which Boeing's former chief technical pilot said he had unknowingly lied to regulators, and voiced his concerns on MCAS
- November 26, 2019
  - FAA revoked Boeing's Organization Designation Authorization to issue airworthiness for MAX airplanes
- December 17, 2019
  - Boeing suspends 737 MAX production
- December 23, 2019
  - Dennis Muilenburg resigns and is replaced by David Calhoun





## Boeing 737 MAX Fallout

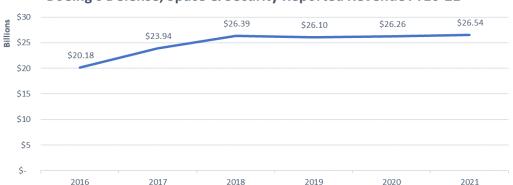
Boeing's overall revenue fell 48% from FY18-20





 Boeing Defense, Space & Security revenue remained steady

#### Boeing's Defense, Space & Security Reported Revenue FY16-21



• Underwent a full-scale transformation effort

#### **OUR FIVE TRANSFORMATION PILLARS**

Boeing has embarked on a full-scale transformation effort to adapt to our current market realities and to become leaner, sharper and more resilient for the long term. We're looking for sustainable and measurable improvements in all aspects of our business model, which requires that we reexamine core assumptions about how we manage and operate our entire end-to-end business system. This extends from our global network of suppliers all the way through to how we help our customers support our products during their life cycle. Our company is holistically reviewing every aspect of our enterprise across five key categories:

#### ◄ Infrastructure

We are examining every aspect of Boeing's facility, site and enterprise footprint in light of changing demand while also taking into account new remote and virtual working options for our teams when possible. We will continue to reevaluate our needs and make ongoing adjustments as required.

#### 2 Overhead and Organization

We are critically analyzing our cost structure, how we operate, and how we organize our decision-making and our day-to-day work with an eye toward driving simplification and reducing bureaucracy. We want our teams focusing 100% of their energy and attention to highest-value initiatives that will deliver on our promises and evolution.

#### 3 Portfolio and Investments

We are evaluating our portfolio mix and organic investments to ensure we are realigning our capital and other spending to areas that are most critical to our future, with an emphasis on those that provide core capabilities and/or long-term growth potential.

#### Supply Chain Health

more than 12,000 suppliers that collectively provide a wide range of components and services, we are reexamining our suppliers' management and quality practices, business stability, and their agility in light of current and future dynamic demand fluctuations in our industry. Our suppliers are essential partners in our journey, and we want them to be as innovative, efficient and successful as possible.

#### 5 Operational Excellence

First and foremost, we are protecting and strengthening every aspect of operational excellence to improve performance, enhance quality and reduce rework. Nothing is more important than creating and maintaining a foundation of excellence, which includes drawing sharp lines around essential talent, protocols, processes and systems.





## So, what does this mean for your analysis?

- Observation: Overall revenue took a hit and is slowly recovering
  - Analysis:
    - Likely to be conservative on what new effort programs they pursue
    - Currently operating in a "damage control" mindset
- Observation: Defense, Space & Security business unit's revenue remains steady
  - Analysis:
    - Will be overly aggressive to retain all existing contracts, especially those that make up a large amount of revenue
    - Be aggressive towards new contracts that fit current and future company objectives
    - Position themselves on programs that reflect positively and add good press





## The Rebranding Example







## Caliburn's Evolution







## A Little Backstory

#### • 2018

- Caliburn International is formed from the combination of four companies
  - Sallyport Global Holdings,
  - Janus Global Operations, LLC
  - Comprehensive Health Services
  - Project Time & Cost LLC
- Caliburn International files for a \$100M IPO

#### • 2019

- Homestead Child Migrant Detention Facility controversial living conditions and policies became public
  - Comprehensive Health Solutions ran the Homestead Facility
- Amnesty International releases a condemning report
- Caliburn International drops IPO plans in-light-of recent controversy and remains a privately held company
- HHS does not renew contract with Caliburn, and the detention center is closed



## **NO HOME FOR CHILDREN:**

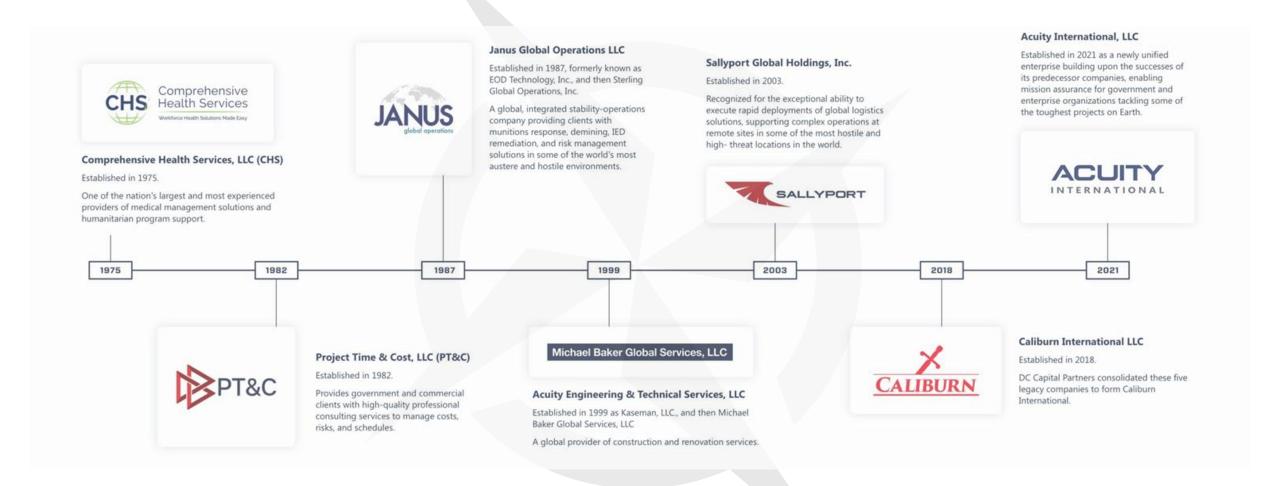
THE HOMESTEAD "TEMPORARY EMERGENCY" FACILITY







## Caliburn's Evolution Cont'd







## The Rebrand







- 2021
  - April 2021 Caliburn International announces intention to split into two companies
    - Acuity International Comprised of the company's Engineering and Technology, Advanced Medical and Global Mission business units
    - Valiance Humanitarian Comprised of the company's humanitarian efforts, primarily for U.S. Department of Health and Human Services Office of Refugee Resettlement
  - September 2021
    - Formally launched rebrand of Acuity International
      - "...reached a pivotal moment in its evolution and growth rebranding as Acuity International signals the start of new investments in future expansion. With this new brand, Acuity International will emphasize expertise in engineering and technology and be positioned to grow by investing in complementary capabilities..."
        - Thomas J. Campbell, Chairman of the Board of Directors





## Rebranding Analysis

• Observation: Company A recently went through a significant rebranding effort (new name, logo, business units)

**CALIBURN** 

- Analysis:
  - Company A is currently trying to outgrow their past, they want to be known for what they do now and not what they have done prior

NOTE - Not all rebranding efforts are done for negative reasons Sometimes a company needs to reinvent themselves to stay current - or they need to restructure or form a new brand after undergoing significant changes (acquisitions/divestitures/mergers)







## **Key Takeaways**

- A competitor's past can determine their likely strategies and aggressiveness for future efforts
- Past Performance is a great indicator of how well a company can do the work and if they have the experience or bandwidth to complete it successfully
  - Past Performance is NOT just about how well the company can do the work BUT how the customer perceives them
- Bid Protests and other GAO reports provide valuable insight on how a company has bid and is viewed by a customer
- Financial Reports provide key insight into companies overall financial health and their overarching message for the company
- The News you can't escape bad press, but you can learn how to mitigate it





## Some Final Thoughts

The past has its value, but it only goes so far

Just because a company has done something in the past, it does not mean it will repeat itself

### **REMEMBER - It is just a data point**

Companies do have a pattern but occasionally, they break that mold because something comes along that causes them to change course

To find value from the past, you must look at the future







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