#### Make Marketing Matter: BD Marketing Secrets Revealed

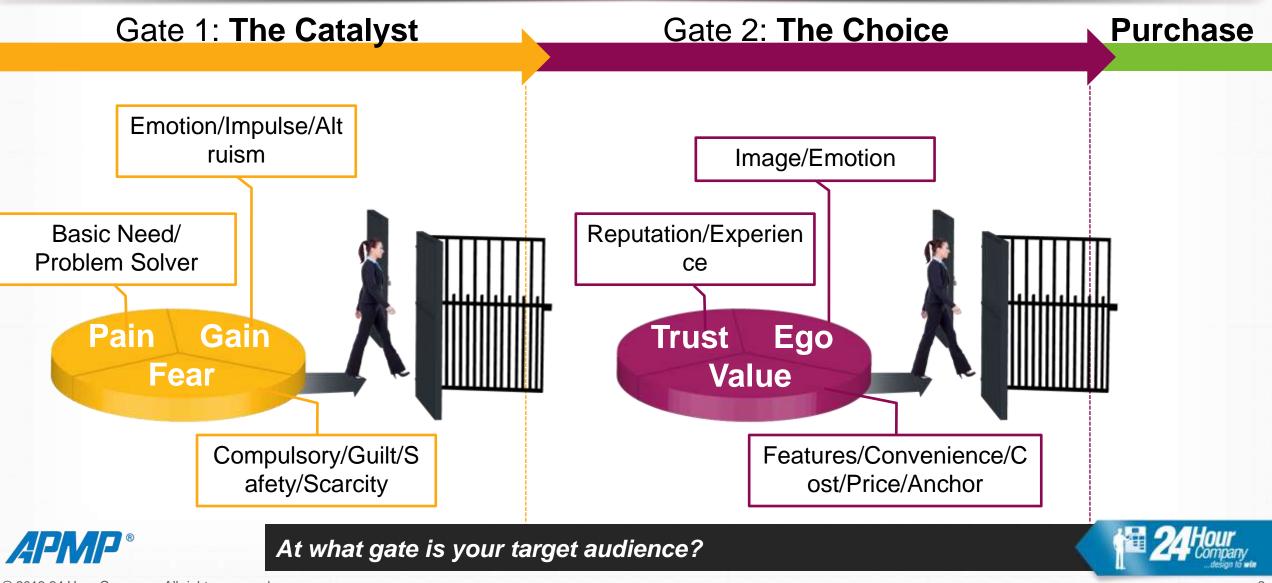
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### **The Buying Process**





# Marketing Plan













### 1. Know Your Brand

- What do you want to be known for?
  What should be the first thing that pops into your prospect's mind—emotions, concepts, ideas?
- **Build a brand.** Focus on the emotion, not the solution (service or product).
- Design is important because it affects perception and <u>emotion</u>.
- Use pictures and stories to tap into emotions.
  - Familiar, related, emotional: royal wedding, symbols

Brand it or ban it!

 Avoid overused: Hindenburg (we are desensitized to it; not unique to our solution)



#### Think small.



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#### **2. Know Your Solution**



# What are you selling that solves this problem?





People buy solutions.



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## **3. Know Your TARGET Audience**

- = attitude
- = understanding (of the content)
- ) = demographics
  - = interest and interests (habits)
  - = environment
  - = needs (stated and not stated)
  - = cares
  - = economics (budget)

Focus on your audience NOT you!





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#### 4. Market Analysis

- Market SWOT analysis
- Why will people buy you/your solution (and not your competitor's unique reasons)?
- Why won't people buy you/your solution?





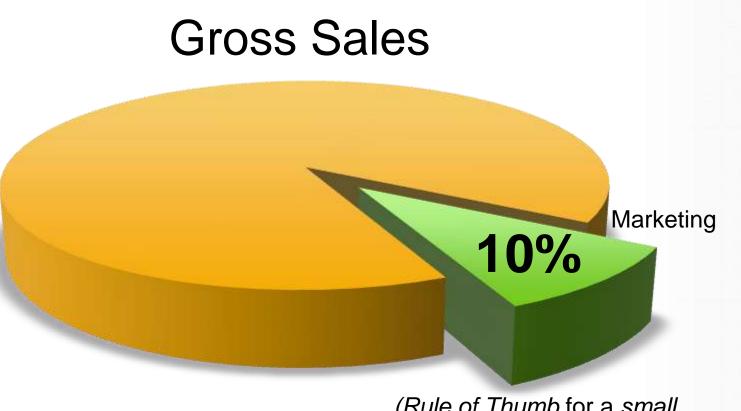
Be objective. Avoid "me too" reasons.



#### 5. Budget

What % of your gross sales should you spend?

Budget or die.



(Rule of Thumb for a small established company)



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#### 6. Media

#### How best to get in front of prospects (delivery tools):

- Ads (Radio, Web, TV, Magazines, Newsletters)
- Training
- Webinars
- Websites
- Social Media (blogs rock!)
- Industry events
- Partnerships
- Books, white papers, tools





Where would your target audience go to find your solution?



#### **Best Practices...**

- Contrast is king
- **Be memorable** Link to something people already know (i.e., a saying, song, etc.—use other's repetition)
- **Repeat** (i.e., logos, TV Theme Songs, jingles)
- Tap emotions
- Be consistent
  Breeds trust
- Give free tools that people will keep and use
- Know what you want your audience to do Ads unlikely to = sale
- Call to action
- **Track touches** 7-12 touches = sale in our business
- Make it easy to share



The Burger King method.



#### Note to self...

- An ad gives exposure, but it takes a lot of exposure (consistent repetition) to build trust.
   You may get a few "lookie loos" and *maybe* a sale or two.
   Not the same.
- People hate to be "sold."
- Track it!

If you can prove it works, do it more. If you can't prove it works, stop doing it.





The world is not as excited as you are about your solution... yet!



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#### Questions



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