



Decision Gates and Color Team Reviews

Presenter:

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Gates Versus Reviews

Decision gates implement the opportunity funnel. Reviews improve pursuit of opportunities within it.





Gates vs. Reviews: What's the Difference?

Decision Gates

- Purpose: to make decisions
 regarding allocation or
 withdrawal of BD resources
- Led by executives
- Address business and strategic issues
- Limited outcomes (advance, end, or defer)
- ✓ Subordinates execute outcomes

Color Team Reviews

- Purpose: to improve quality of thinking and documentation
- Performed by management, staff, subject matter experts
- Address tactical and execution issues
- Wide variety of outcomes (qualitative and quantitative)
- Staff and peers execute outcomes





Decision Gates Answer Critical Questions

| No. | Phase | Gate | Questions | | |
|-----|------------------------------|------------------------|---|--|--|
| 0 | Market Segmentation | Campaign/ Marketing | <i>Is market niche congruent with goals in strategic plan?</i> | | |
| 1 | Long-Term Positioning | Interest | Does opportunity merit expending resources to research and assess it? | | |
| 2 | Opportunity Assessment | Pursuit | Should we commit resources to developing capture plan and influencing customer to prefer our solution? | | |
| 3 | Capture Planning | Preliminary Bid | Have capture activities positioned us favorably enough with customer to justify planning proposal? | | |
| 4 | Proposal Planning | Bid Validation | Is opportunity still worth pursuing and proposal worth preparing, considering final details of RFP? | | |
| 5 | Proposal Development | Proposal Submittal | Should we submit completed proposal? Is programmatic risk justified by probable financial reward? | | |
| 6 | Post-Submittal Activities | Final Offer | After negotiations, is programmatic risk still justified by financial reward considering terms of contract? | | |





Reviews Improve Pursuits

| No. | Phase | Color Team Reviews |
|-----|---------------------------|--|
| 0 | Market Segmentation | |
| 1 | Long-Term Positioning | |
| 2 | Opportunity Assessment | |
| 3 | Capture | Blue Team: <i>Reviews initial capture planning, focusing on development of win strategy</i> |
| 5 | Planning | Black Hat: Predicts competitors' solutions to support strategy development and infuse proposal with competitive focus |





Reviews Improve Pursuits (continued)

| No. | Phase | Color Team Reviews |
|-----|------------------------------|--|
| 4 | Proposal Planning | |
| 5 | Proposal Development | Pink Team: Reviews storyboards and mockups for compliance and execution of win strategy Red Team: Reviews proposal to predict scoring and improve effectiveness Green Team: Reviews pricing, consistency across volumes Gold Team: Reviews final proposal and price |
| 6 | Post-Submittal Activities | White Hat: Documents lessons learned to improve capture and proposal processes |





Every Milestone Fits a Timeline

| Customer Milestones | | | | | Draft RFP Final RFP | Proposals Due | Award 🗸 |
|------------------------|---|---|---|--------------------------------------|--|--|--|
| Phase | Market Segmenta- tion | Long-Term Positioning | Opportunity Assessment | Capture Planning | Proposal Planning | Proposal Develop- ment | Post- Submittal Activities |
| Decision Gates | Marketing/ Campaign | Interest | Pursuit | Preliminary Bid | Bid Validation | 4 Proposal Submittal | 5 Final Offer |
| Color Team Reviews | | | | Blue Team Black Hat | | Pink Team Red Team Green Team Gold Team | White Hat |
| Key Documents | Multi-year strategic plan | Annual operating plan Marketing plan | Opportun- ity analysis report | Capture plan | Capture plan Story- boards Mockups | Story- boards Mockups Final draft proposal | Proposal revision Lessons learned Contract |





Decision gates are business development milestones at which executives decide whether to advance an opportunity to the next phase or end pursuit.

Some persons are very decisive when it comes to avoiding decisions.





Good Decision Gates Are Structured







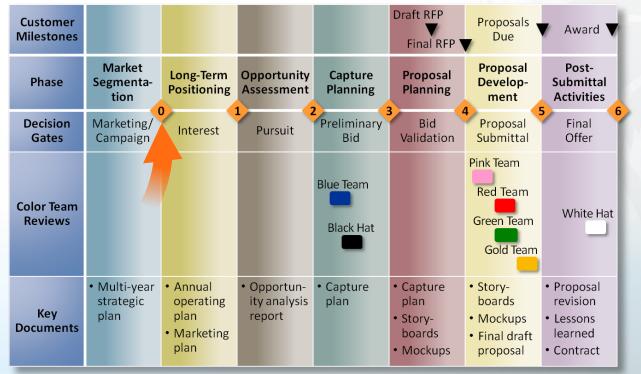
Understand Each Role

| Role | Executive | Operations | Business Development Manager | Capture Manager | Business Developer | |
|---------------------|---|--|--|---|-----------------------|--|
| Primary Duties | Define Decide Lead | Advise Support | AssignMonitorCollaborate | EngageInformExecute | • Prospect | |
| Tips for Success | Know and support process Communicate vision Make gates a priority Respond to facts | | Be proactive Cultivate market knowledge Be open Be honest Involve others between gates | | | |





Gate 0: Marketing/Campaign Decision

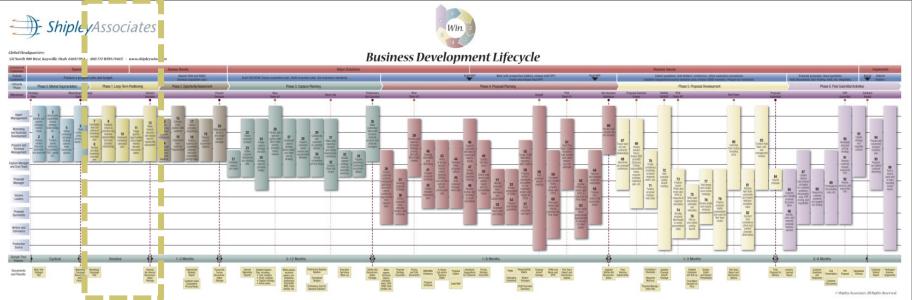


The Marketing/Campaign Decision determines whether a potential market segment or customer fits your organization's strategic focus.





Phase 1: Long-Term Positioning



- Establish place in market
- Decision to enter market

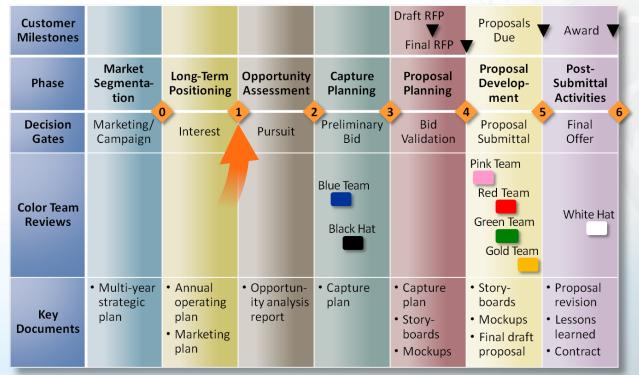
- Influence potential customers' perceptions
- Prospect for leads

Decide specific opportunity is of interest





Gate 1: Interest Decision

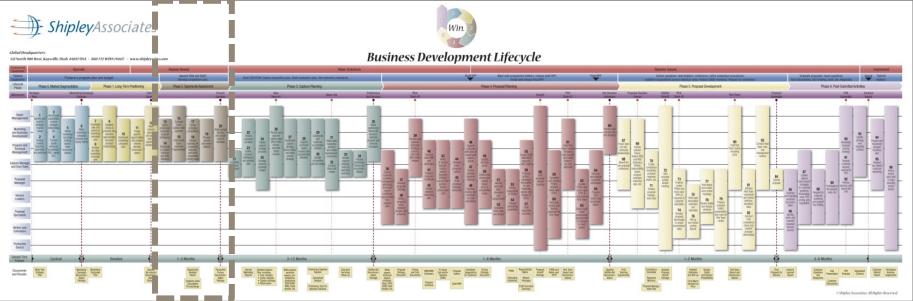


The Interest Decision verifies that an identified opportunity fits your organization's strategic direction and capability.





Phase 2: Opportunity Assessment



Decision to assess opportunity

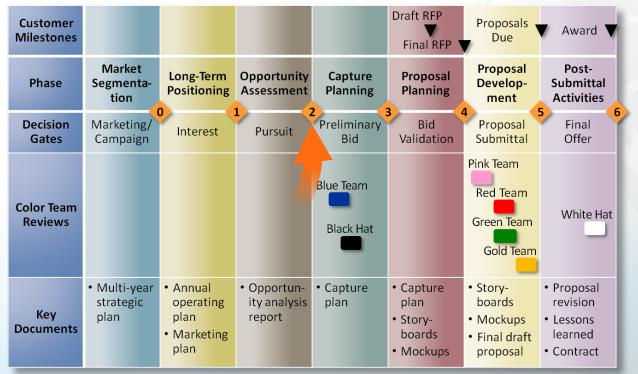
- Research opportunity, customer, and competition to determine win potential
- Confirm alignment with capabilities and strategic direction

Decide to pursue opportunity





Gate 2: Pursuit Decision



The Pursuit Decision analyzes customer, opportunity, and competitor intelligence to decide whether to advance to capture planning.





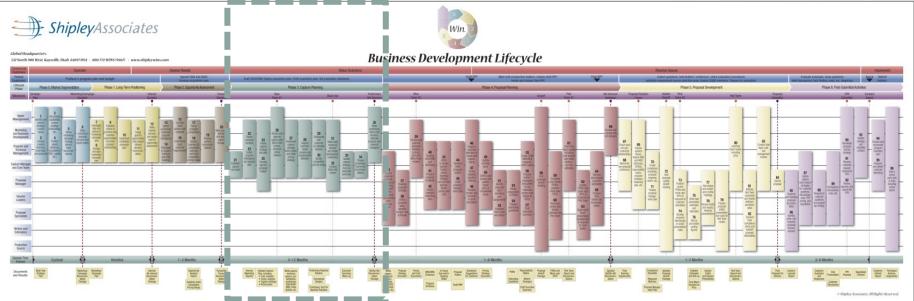
Pursuit Decision Questions

| Category | Questions |
|---|--|
| Business Case | ✓ Do we have adequate business development resources to aggressively develop the opportunity? ✓ Are there acceptable profit margins or other strategic reasons for wanting to win? ✓ Does the opportunity conflict with other contracted or expected work? |
| Decision-Makers, Issues/Hot Buttons | ✓ Do we know the key decision-makers and their issues and hot buttons? ✓ Do the key decision-makers know us? |
| Contractor Role and Responsibilities | ✓ Do we have a clear understanding of our anticipated role? ✓ Are there any potential conflicts of interest for us? |
| Competition | Have we identified probable competitors? |
| Competitive Position | ✓ Do customer requirements match our competencies? ✓ Have we established a price to compete? ✓ Do we have a baseline solution aligned to the price to compete? |





Phase 3: Capture Planning



Decision to pursue

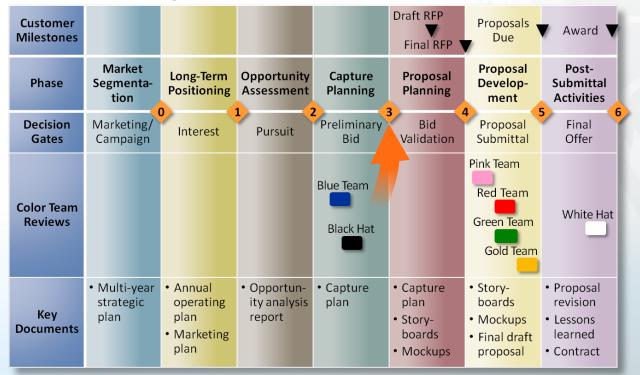
- Prepare, review, and implement capture plan to influence customer
- Move from unknown to known to preferred position with customer

Decide to plan proposal





Gate 3: Preliminary Bid Decision



The Preliminary Bid Decision assesses win strategy, competitive position, technical solution, and price to win, determining whether to plan a proposal.





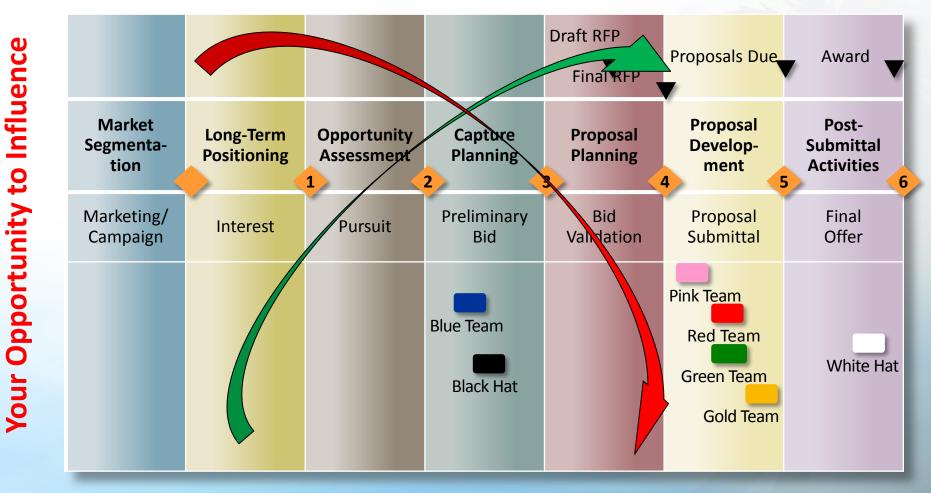
Capture Plan Evolves to Support Progression

| Phase: | Long-Term Positioning | Opportunity Assessment | Capture Planning | Proposal Planning | Proposal Development | Post- Submittal |
|-----------------------------------|--------------------------|---------------------------|---------------------|----------------------|-------------------------|--------------------|
| Decision Gate: | Interest | Pursuit | Preliminary Bid | Bid Validation | Proposal Submittal | Final Offer |
| Executive Summary | | Basic | Detailed | Updated | Updated | Updated |
| External Analysis | | | | | | |
| Opportunity Description | Basic | Detailed | Updated | Updated | Updated | Updated |
| Customer Profile | | Basic | Detailed | Updated | Updated | Updated |
| Customer Issues and Hot Buttons | | Basic | Detailed | Updated | Updated | Updated |
| Competitor Intelligence | | | Basic | Detailed | Updated | Updated |
| Our Competitive Position | | Basic | Detailed | Updated | Updated | Updated |
| Bidder Comparison Chart | | | Basic | Detailed | Updated | Updated |
| Internal Analysis | | | | | | |
| Our Estimate of Price to Win | | | Basic | Detailed | Updated | Updated |
| Our Technical/Management Solution | | Basic | Detailed | Updated | Updated | Updated |
| Teaming and Subcontracting | | | Basic | Detailed | Updated | Updated |
| Strategy Development | | | | | | |
| Leverage Our Strengths | | | Basic | Detailed | Updated | Updated |
| Mitigate Our Weaknesses | | | Basic | Detailed | Updated | Updated |
| Exploit Competitor Weaknesses | | | Basic | Detailed | Updated | Updated |
| Neutralize Competitor Strengths | | | Basic | Detailed | Updated | Updated |
| Action Plans | Action Plans | | | | | |
| Customer Contact Plan | | Basic | Detailed | Updated | Updated | Updated |
| Intelligence Collection Plan | | Basic | Detailed | Updated | Updated | Updated |
| Contingency Plan | | | Basic | Detailed | Updated | Updated |
| Solution Development Plan | | | Basic | Detailed | Updated | Updated |
| Customer Risk Management Plan | | | Basic | Detailed | Updated | Updated |





Make the Most of the Early Stages

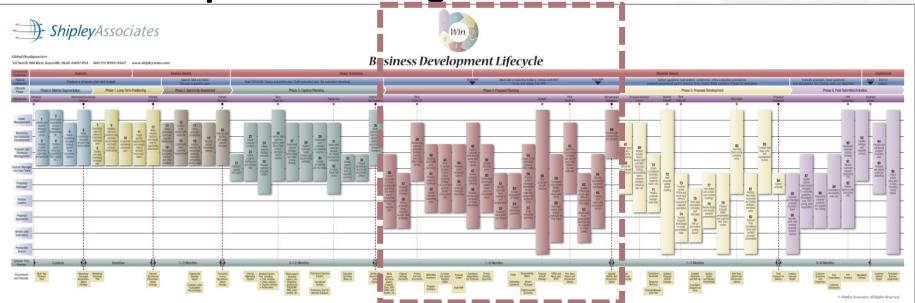


Availability of Opportunity Information





Phase 4: Proposal Planning



• Refine solution and price to win

Decision to plan proposal

- Convert capture strategies into proposal messages
- Begin preliminary content planning

Decide to bid





Gate 4: Bid Validation Decision

| Customer Milestones | | | | | Draft RFP Final RFP | Proposals Due | Award 🗸 |
|------------------------|-----------------------------------|---|---------------------------------------|------------------------|--|--|--|
| Phase | Market Segmenta- tion | Long-Term Positioning | Opportunity Assessment | Capture Planning | Proposal Planning | Proposal Develop- ment | Post- Submittal Activities |
| Decision Gates | Marketing/ Campaign | Interest | Pursuit | Preliminary Bid | Bid Validation | 4 Proposal Submittal | 5 Final Offer |
| Color Team Reviews | | | | Blue Team Black Hat | 7 | Red Team Green Team Gold Team | White Hat |
| Key Documents | • Multi-year strategic plan | Annual operating plan Marketing plan | • Opportun- ity analysis report | • Capture plan | Capture plan Story- boards Mockups | Story- boards Mockups Final draft proposal | Proposal revision Lessons learned Contract |

The Bid Validation Decision confirms your tentative plan to prepare a bid after seeing the final request for proposals.





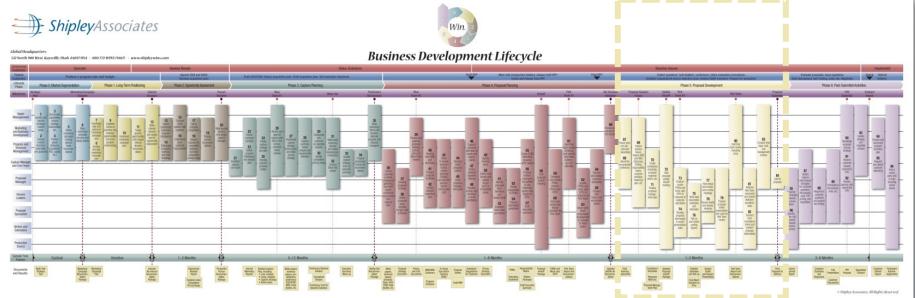
Bid Validation Decision Questions

| Category | Questions |
|--------------------|---|
| RFP Analysis | ✓ Are announced RFP terms as anticipated and still acceptable? ✓ Does the RFP show evidence of influence by competitors? ✓ Based on published evaluation criteria, can the customer justify selecting us? |
| Solution | ✓ Are technical requirements in the RFP what we anticipated? ✓ Is our technical approach verified as acceptable to the customer? ✓ Are teammate roles clearly defined and formally agreed? |
| Proposal Readiness | ✓ Are the proposal schedule, budget, outline, and compliance checklist complete? ✓ Is the proposal team identified? ✓ Has a draft executive summary been prepared? ✓ Has the price to win been updated based on the latest competitive intelligence and RFP? ✓ Is our preliminary, bottom-up cost estimate consistent with the price to win? ✓ Can the solution be profitably delivered at the price to win? |
| Issues | ✓ Have all our internal issues been addressed and resolved? |





Phase 5: Proposal Development



- Make clear assignments
- Decision to bid after RFP review

- Plan and approve content
- Draft proposal according to plan
- Review final proposal thoroughly

Decide to submit proposal





Objectives of Kickoff Meetings







Divide Kickoff Meeting if Necessary







Establish Leadership: Plan an Effective Kickoff Meeting

| | Truite the Pight People |
|-----------------------|--|
| 1 | Invite the Right People Senior managers |
| | Capture lead |
| | Program manager |
| | Volume managers |
| | Writers |
| ✓ | Coordinators |
| | Production supervisor |
| | Editors and artists |
| | Resource managers |
| | Teaming partners |
| | |
| | |
| | |
| | |
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Virtual Teleconference Kickoff Simulation

Listen to the Simulation and Note Findings

- Preparation?
- Discipline?
- Team Building?
- Areas for Improvement?





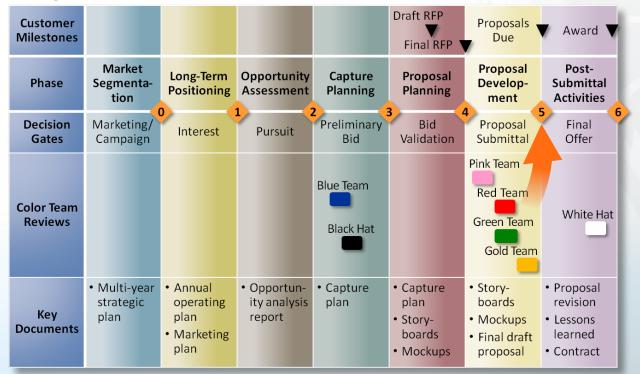








Gate 5: Proposal Submittal Decision

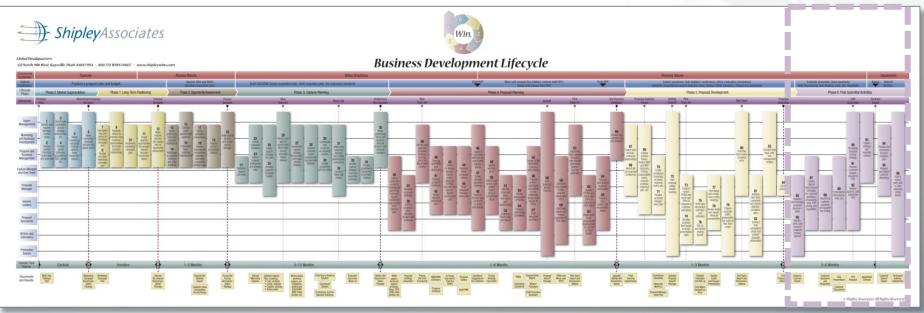


The Proposal Submittal Decision determines whether your completed proposal presents your organization and offer acceptably, with risks justified by rewards.





Phase 6: Post Submittal Activities



Decision to submit proposal

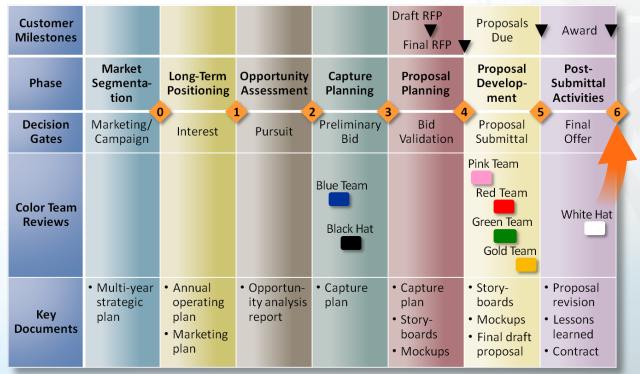
- Respond to customer
- Negotiate
- Revise proposal if necessary

Decide to accept or submit final offer





Gate 6: Final Offer Decision

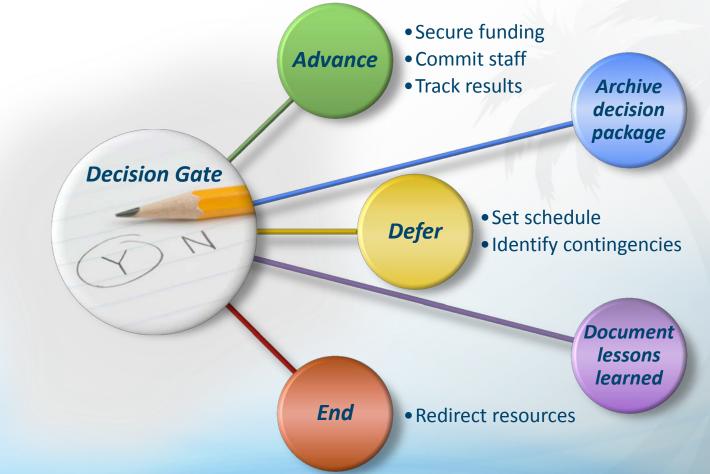


If changes have occurred since your original offer, the Final Offer Decision is your last opportunity to accept or reject the deal.





A Few Words on Decision Gate Actions







Color Team Reviews

Color team reviews are business development milestones at which experts and managers work to improve opportunity pursuits.





Follow a Consistent Process for Each Review

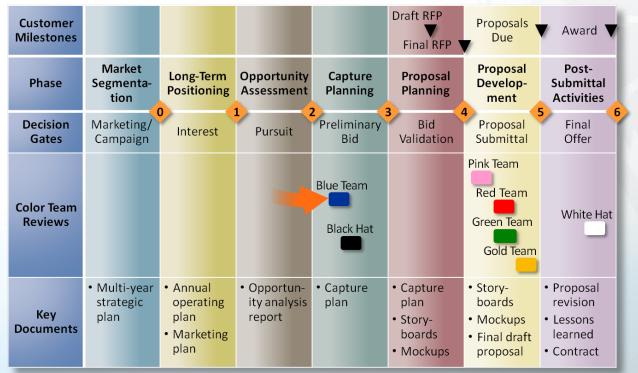
| PREPARE | CONDUCT | RESPOND |
|---------------------------------------|---|--|
| Plan and schedule | Present in-briefing | Debrief staff |
| Identify members | ✓ Review individually | ✓ Support team |
| Train reviewers | ✓ Discuss as group | ✓ Distribute products |
| ✓ Develop in-briefing | ✓ Report | ✓ Archive materials |
| | | Execute and verify |

Make reviews comprehensive, positive, and constructive.





Blue Team Review

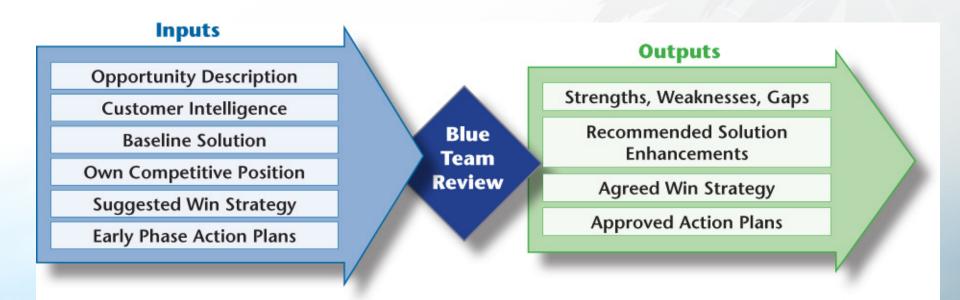


The Blue Team reviews knowledge of the customer and opportunity, provides guidance on your solution, and agrees on win strategy.





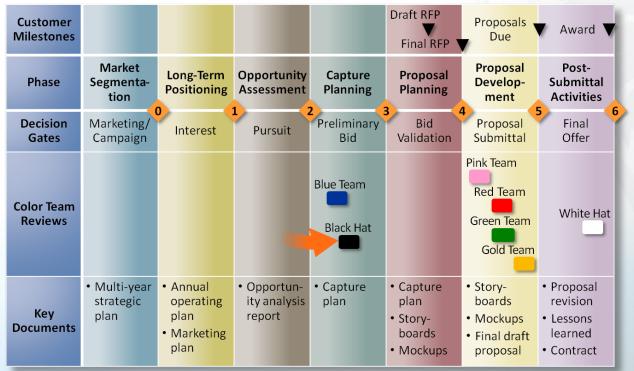
Blue Team Inputs and Outputs







Black Hat Review

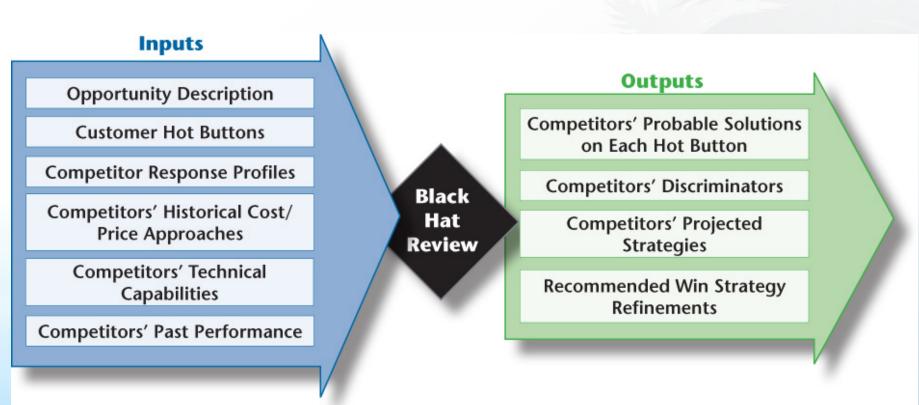


The Black Hat Review predicts competitors' solutions and strategies so you can counter them in capture planning and proposal development.





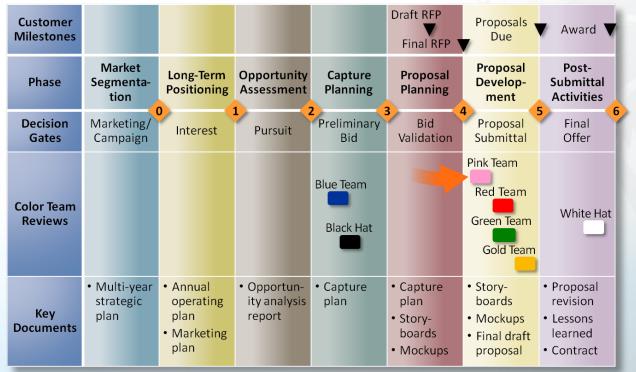
Black Hat Inputs and Outputs







Pink Team Review

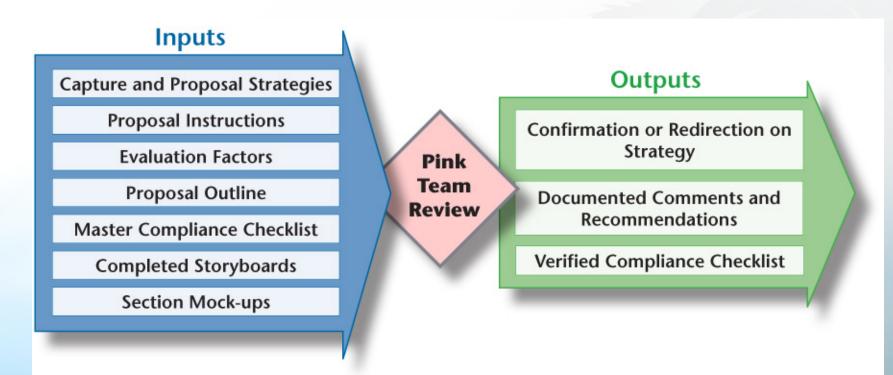


The Pink Team reviews storyboards and mockups to ensure your win strategy and solution set will be presented effectively in your proposal.





Pink Team Inputs and Outputs







Planning and Executing a Pink Team Review

| Organizer | Proposal manager |
|--------------------|---|
| Team Members | Independent, respected Pink Team leader Line managers Subcontractor executives Business development managers Subject matter experts |
| Other Attendees | Capture managerProgram manager |
| Documents | Blue Team and Black Hat summary reports (or capture plan) Request for proposals Compliance checklist and proposal outline Storyboards and mock-ups |





Pink Team Methodology

PREPARE

- Recruit members and define responsibilities
- Identify, distribute, and train reviewers to use tools
- Allow sufficient time
- Provide adequate facilities

CONDUCT

- Provide orientation briefing
- Display material in sequence
- Perform Pink Team review
- Document findings, recommendations, action items

RESPOND

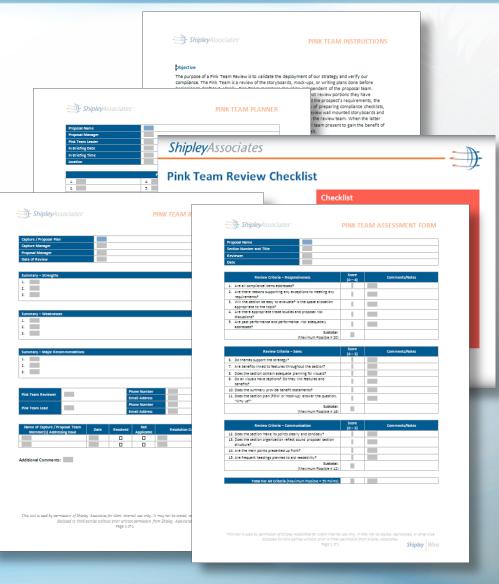
• Assign and track action items





Pink Team Toolkit

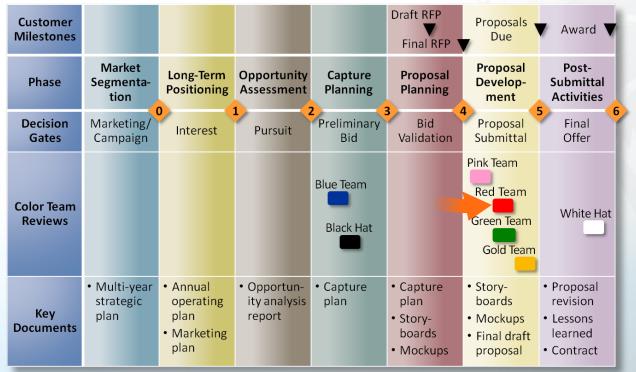
- Pink Team Instructions
- Pink Team Planner
- Pink Team Checklist
- Pink Team Review Form
- Pink Team Assessment
 Form







Red Team Review

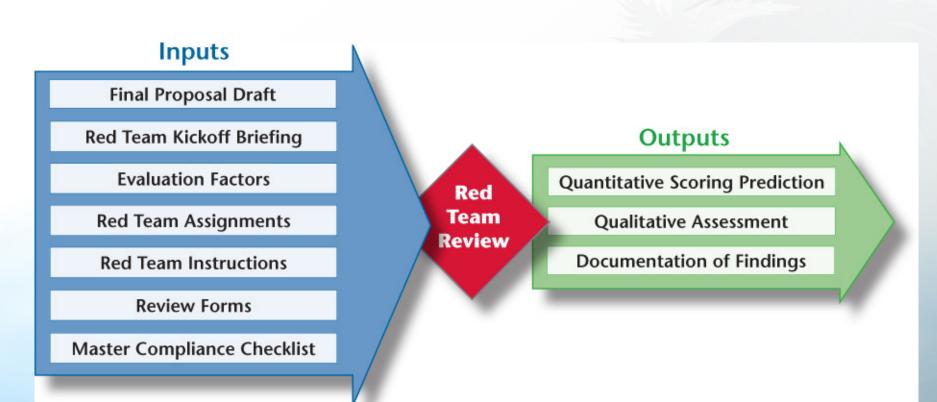


The Red Team predicts how well your proposal will score against customer evaluation criteria and recommends improvements.





Red Team Inputs and Outputs

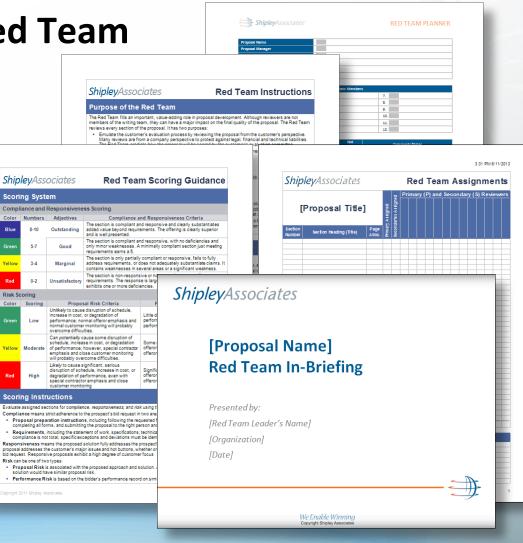






Tools to Prepare for Red Team

- Red Team Planner
- Red Team Instructions
- Red Team Scoring Guidance
- Red Team Assignments
- Red Team In-briefing







Assignments Tool Is Most Important Elements of SMaRTform

| Shipley Associates | | | | 1 | F | Red Team Assignments | | | | | | | | | | |
|-----------------------|-----------------------------|----------------|------------------|----------------------|--------------|----------------------|---------|------------|-------------|----------------|-------------|------|------|-----|------|------|
| 1 Example Proposal | | | | | | 뒱 | a | | | Marvin Shields | Mary Sumter | dary | / (S |) R | evie | wers |
| Section Number | Section Heading (Title) | Page Alloc. | Primary Assigned | Secondaries Assigned | Harry Potter | Samar | Wiley (| Elmer Fudd | Leah Tennet | Marvir | Mary S | | | | | |
| | Executive summary | 4 | 1 | 1 | | Р | | | S | | | | | | | |
| 2.1 | Engineerinng design | 6 | | 2 | | | S | Р | | | S | | | | | |
| .2 | Material selection | 3 | 7 | 1 | Р | | | S | | | | | | | | |
| 2 | Test plan | 7 | | 1 | | S | | | | Р | | | | | | |
| | Trade-off studies | 3 | 1 | | S | | | | Р | | | | | | | |
| .5 | Technical Juction | 4 | 1 | 8 | | | | | | S | Р | | | | | |
| .1 | Manager 3 cription | 5 | 1 | | | Р | | | | | S | | | | | |
| .2 | Cost control plan | 4 | 1 | 1 | | | | Р | S | | | | | | | |
| .3 | Staffing | (+) | 1 | 1 | Р | S | | | | | (| 5 | | | | |
| ŀ | Past performance | 5 | 1 | 1 | | | | S | Р | | | | | | | |
| 5.1 | Price | 15 | 1 | 2 | S | | S | | | Р | | | | | | |
| 5.2 | Award fee plan | 3 | 1 | 1 | | | Р | | S | | | | | | | |
| 5 | System approvals | 4 | 1 | 1 | | | | S | | | Р | | | | | |
| Ар | proximate Page Count Totals | 75 | | | 33 | 28 | 24 | 22 | 19 | 26 | 19 | 9 | | | | |

| Horizontal Review Types |
|---|
| 1st Horizontal Review: Theme Statements |
| 2nd Horizontal Review: Visuals & Captions |
| 3rd Horizontal Review: Outline & Headings |
| 4th Horizontal Review: Callouts |

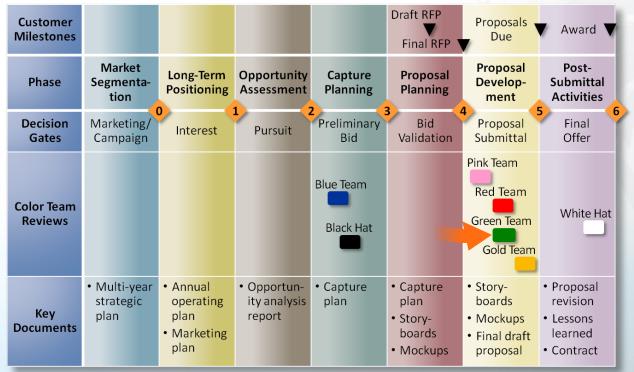








Green Team Review

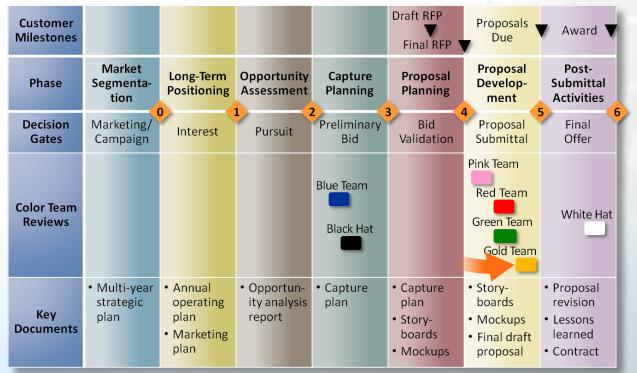


The Green Team checks pricing for consistency with your proposed solution set and alignment with your price to win.





Gold Team Review

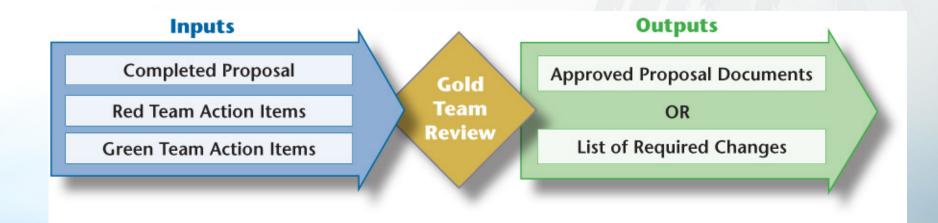


The Gold Team reviews the final proposal, confirming changes from Red and Green Teams, and checking proposal quality.





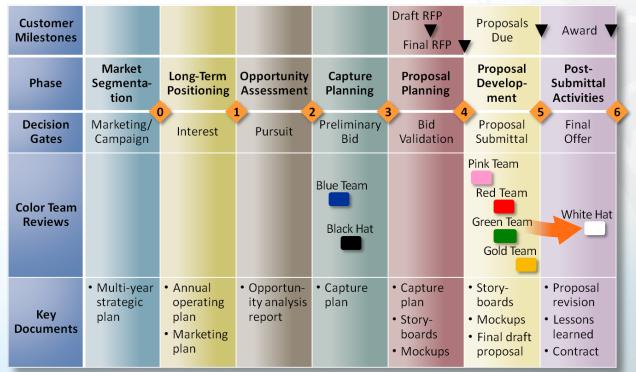
Gold Team Inputs and Outputs







White Hat Review

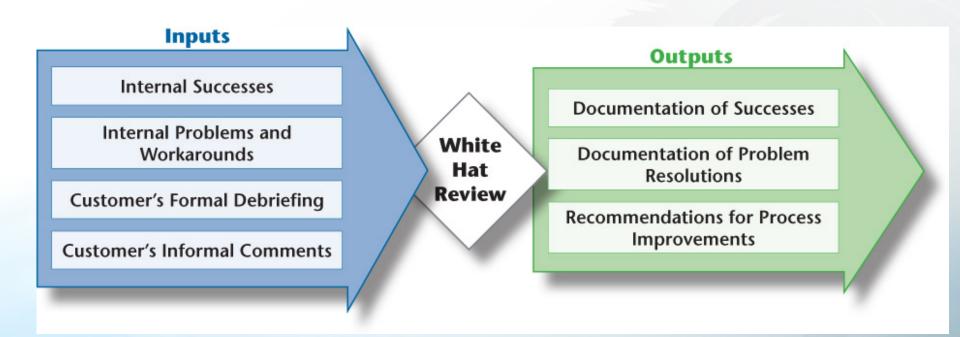


The White Hat Review documents lessons learned from the capture and proposal efforts to improve future pursuits.





White Hat Inputs and Outputs







Review Names and Purposes Vary

| Color Team | Purpose | Functional Names |
|--------------|---|---|
| Purple | Review opportunity assessment report for alignment | Opportunity |
| Blue #1 | Review initial capture plan and solution | Win strategy |
| Black Hat #1 | Predict competitors' solutions | Competitor |
| Blue #2 | Review updated capture plan and proposal management plan | Proposal planning Proposal strategy |
| Black Hat #2 | Predict competitors' solutions | Competitor update |
| Pink #1 | Review storyboards/mockups against capture plan | Proposal readiness |
| Green #1 | Review targeted combination of price and capability | Price to win |
| Pink #2 | Review storyboard/mockups against RFP | Storyboard |
| Green #2 | Review WBS, BOEs, price calculations | Final price |
| Red | Review near-final draft, including cost, to predict scoring | Proposal quality |
| Merlot | Review improved, post-Red Team proposal draft | Final quality |
| Gold | Approve final proposal and price | Final proposal |
| White Hat | Review and document lessons learned | After-action |





Implementing Decision Gates and Reviews

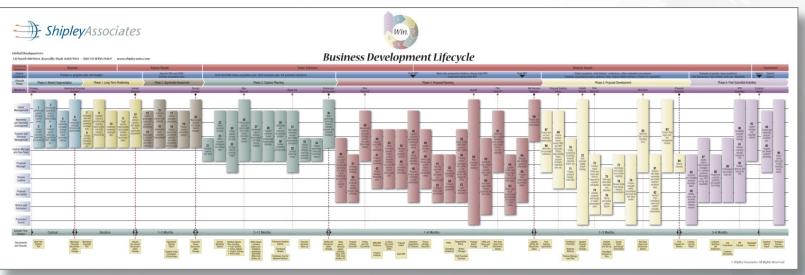
Decision gates and color team reviews can be adapted to your organization's needs to increase your probability of winning.

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Commit to a Single, Disciplined Process



BENEFITS

- Reduced costs
- Increased productivity
- Improved forecasting
- Increased visibility and control

FEATURES

- Flexible
- Tailorable
- Scalable
- Based on best practices
- Championed at executive level





Don't Be Trapped by Process

Improve Performance by:

- Streamlining repetitive tasks
- Standardizing approaches
- Enforcing policies
- Providing guidance on management priorities

Consider the Possibilities of:

- Eliminating phases and gates
- Standardizing decisions
- Cutting tasks
- Combining reviews





Design or Adapt Your Process Intelligently

Constants

- Disciplined business development process
- Standardized decision gates
- Formal color team reviews

Variables

- Number of phases
- Number of gates
- Number, type, standards for color teams
- Number, type, size of documents reviewed

Factors

- Time available
- Size, risk, importance of opportunity
- Number of people involved
- Commitment





Closing Thoughts:

- Timely decisions need to be made and noted
- All participants need to know what to expect out of a particular gate or color team review.
- Each decision gate and color team review has a particular purpose.
- Focus on the win progress of the opportunity, not the condition of the document
- Have a review thread through the reviews
- Do the reviews that are necessary; forget the others.

How effective are the decision gate reviews and color team reveiws in your organization?





Decision Gates and Color Team Reviews

Presenter:

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